

## General Guide

**WARNING:** DUE TO THE STRICT REGULATIONS SET BY THE DEPARTMENT OF TRANSPORTATION, ALL OF THE PRODUCTS SOLD BY MOTORKITZ TEAM ARE INTENDED FOR OFF-ROAD OR SHOWUSE ONLY.

**NOTE:** PROFESSIONAL INSTALLATION BY EXPERIENCED AND COMPETENT MECHANIC REQUIRED. INSTALLATION MAY REQUIRE SPECIAL TOOLS AND/OR SHOP EQUIPMENT.

### **\*\* What if I received the parts damaged?**

Some products may be damaged during transit. Please inspect all packages. In the events that damage has occurred, accept the package and sign "Damaged" on the invoice and call the seller within 24 hours. Please retain all boxes and other packaging material as package may be subject to inspection by the carrier. Motorkitz Team will then file a claim request within 24 hours. If you accept the package without inspection and the parts are damaged, you will have to inform the shipper and file a damage claim yourself. Failure to comply with this policy may result in a denial for damage claim.

### **\*\* What if I want to return the parts?**

The customer can return your item ONLY with the authorization and approval from the seller. The customer is responsible to pay for return shipping and original shipping fees are non-refundable. Once the return is approved by the seller, the seller will then issue a Return Authorization Number to the customer. All return requests must be made within 5 days after receiving order. All returns must be returned to the seller with the R.A. number in unused and unaltered condition with original packaging. Insure that product is very well packaged. Refunds will not be issued on returns that are damaged during shipping back to the seller and the product is not received in original packaging. In the event that damage does occur, a refund will be issued when a claim has been settled with the carrier. Failure to comply with this return policy will result in a refusal of the shipment and will be returned to customer at his/her own expense.

### **What kind of body shop should I have this kit installed by and is it hard to install these products?**

We highly recommend professional installation by an experienced custom shop. Not all body shops have experience in installing aftermarket bodykits. We do not recommend any of our customers to install the products themselves. Please be advised that we highly recommend that you take our products to a professional. When looking for a body shop to install your kit, look for one with experience in doing such installation. A body shop with 10 years experience in doing collision work, but no experience in aftermarket bodykits is not recommended. It would be better to take the kit to a body shop with just 5 years of experience but specializes in installing aftermarket bodykits. We do not recommend our customers doing the installs by themselves.

### **How would I install these products?**

All aerodynamics are manufactured with fiberglass unless otherwise noted. Due to the material used in production, the parts will NOT be a direct bolt-on.

These parts may require prepping, sanding, shaving, filling gaps, cutting, or other types of body work. These modifications may include removal or cutting of the reinforcement bars. By complying with our policies, customer understands the procedure in installing the bodykit. We highly recommend that a professional custom shop with fiberglass body kit experience perform the installation. Refunds may be issued on extreme fitment cases.

### **Do I have to test fit the parts before I paint them?**

Yes, we recommend that you test fit all parts before you paint them. This will insure that you have the correct parts and also allow you to check the fit prior to prepping and painting. All parts that are drilled, prepped, and/or painted cannot be returned for credit or exchange.

### **What is necessary to prepare parts for paint?**

All Motorkitz Team products require that you test fit before doing anything else. Once the parts are test fitted, it may require some shaving, trimming, sanding, molding, and/or filling for proper fitment. You will sand and/or wet sand the parts before premiering and painting. Most body shops will begin by fitting, sanding and then premiering the part(s) before painting.

### **Do your products fit as well as my OEM parts?**

All Motorkitz Team products are made to the closest OEM standards possible, but since they are all hand laid we cannot guarantee a perfect fit. Also with the vast number of possibilities of why products do not fit perfectly, such as installation on vehicles which had been involved in an accident, hear, poor installation, etc, it is very difficult to guarantee perfect fitment.

### **Are there any warranties offered with your products?**

All products sold by Motorkitz Team are sold "as is" to the customer. Motorkitz Team does NOT offer warranty on any of the products sold. All products sold by Motorkitz Team are aftermarket products and are intended for off-road or show use only.

\*\* Only applicable for products purchased directly from Motorkitz Team. All products purchase from a distributor other than Motorkitz Team will be subject to different policies. Please contact your seller for their policies.